

The Wisconsin Medicaid Program

***KEV TSIM NYOG
THIAB
KEV PAB CUAM***

Saib sab hauv ntawm
LIAJ TXHEEJ RAU KEV PAB

Lub Ob Hlis 2006

Nug Moj Kab Sim Ntxim Tau Rau Ntawm
 (Contact Information)

Hais txog dab tsi	Nug tau	Xov Tooj
Kev them nqi pab	Recipient Services	1-800-362-3002*
Daim yuaj Forward, nrog rau seb yuav qhia rau qhov twg yog tias muab ua xiam los sis ploj lawm	Recipient Services	1-800-362-3002*
Moj kab sim txog Medicaid, los sis Medicaid cov kev pab	Recipient Services	1-800-362-3002*
Moj kab sim txog HMO thiab lus nug txog kev nkag rau hauv qhov kev pab Kev tsis txaus siab txog HMO thiab kev mus hais	Enrollment Specialist Ombuds	1-800-291-2002* 1-800-760-0001*
Medicare	Social Security Administration	1-800-772-1213 (Suab) 1-800-325-0778 (TTY)
Lus nug txog kev them nqi thiab kev tuav pov hwm txog BadgerCare, nrog rau Health Insurance Purchase Program (HIPP)	Kev pab los ntawm BadgerCare	1-888-907-4455*
Qhia kev pauv hloov, xws li chaw nyob tshiab	Eligibility worker at the County or Tribal Worker	
SeniorCare	SeniorCare Hotline	1-800-657-2038
Social Security	Social Security Administration	1-800-772-1213 (Suab) 1-800-325-0778 (TTY)
Supplemental Security Income Medicaid services Kev pab hauv xeev—tsuas yog cov kev pab SSI xwb	Recipient Services Tus xov tooj pab txog SSI	1-800-362-3002* 1-800-675-0249*

*Cov xoov tooj uas muaj tus zauv 800 muaj TTY thiab kev pab txhais lus.

Xav paub moj kab sim ntxiv, koj xyuas hauv Seem Medicaid hauv Caj Meem Fai txog Kev Kaj Huv thiab Kev Pab Tsev Neeg (DHFS) Web site ntawm dhfs.wisconsin.gov/medicaid1/.

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Wisconsin Medicaid

Daim ntawv no qhia txog Wisconsin Medicaid, ib qho kev pab hauv xeev/tsoom fwv uas pab ib co neeg txom nyem thiab tau nyiaj tsawg them lawv cov nqi kho mob. Wisconsin Medicaid muaj npe hu ua Medical Assistance, MA, Title XIX, thiab T19. Daim ntawv no qhia moj kab sim txog cov kev pab yam me hauv Medicai, nrog rau BadgerCare thiab Healthy Start.

Muaj moj kab sim ntxiv txog Wisconsin Medicaid nyob hauv Kaib Tsim Meej Haiv (Internet) ntawm dhfs.wisconsin.gov/medicaid1/.

Thov Kev Pab rau Medicaid (Applying for Medicaid)

Koj thov kev pab rau Wisconsin Medicaid hauv kev xa ntawv, xov tooj, los sis fim ntsej fim muag. Xav tau daim ntawv thov kev pab los sis thov kev pab fim ntsej fim muag, hu rau koj lub nroog nruab ze/chaw pab neeg los sis caj meem fai pab neeg (laj fai tim khawv), laj fai W-2 los sis Medicaid ib lub chav fai sab nrauv. Ntxiv thiab, cov neeg ua hauj lwm hauv qhov chaw saib xyuas kev kaj huv thiab tim tsev kho mob txais thiab ua tau Medicaid thiab BadgerCare cov ntawv thov kev pab rau cov poj niam uas cev xeeb tub los sis cov tsev neeg uas muaj me nyuam muaj hnub nyog 19 xyoos rov hauv.

Yog tias koj tsis paub seb yuav nqa tau ntawv thov kev pab los sis tim tsum kev pab teev daim ntawv thov kev pab, hu Recipient Services ntawm 1-800-362-3002 (muaj TTY thiab kev pab txhais lus).

Yog tias koj cev xeeb tub, nug koj tus kws kho mob, chaw kho mob me, tsev kho mob loj, los sis caj meem fai kho mob rau pej xeem txog Medicaid Presumptive Eligibility rau cov Poj Niam Cev Xeeb Tub. Saib seem "Tej Yam Kev Pab Uas Tshwj Xeeb" hauv phau ntawv no.

Supplemental Security Income

Yog tias koj tau Supplemental Security Income (SSI), koj yeej tau Wisconsin Medicaid lawm. Koj thov tau rau SSI ntawm Social Security lub chav fai hauv nroog. Hu 1-800-772-1213 (suab) los sis 1-800-325-0778 (TTY) ntawm lub sij hawm 7 a.m. thiab 7 p.m. los teem ib lub sij hawm hauv xov tooj los sis hauv chav fai. Feem ntau cov ntawv thov kev pab teev tau hauv xov tooj.

Medicare

Wisconsin Medicaid tsis zoo ib yam li Medicare. Medicare yog tsoom fwv cov kev pab tuav pov hwm rau kev kaj huv rau cov neeg muaj 65 xyoos rov sauv thiab cov neeg uas ib ce tsis meej xeeb pem uas tau nyiaj Social Security li ob xyoos los sis ntawv tshaj. Xav paub ntxiv txog Medicare, hu rau koj lub nroog chav fai rau Socal Security, los sis hu rau Social Security Administration ntawm 1-800-772-1213 (suab) los sis 1-800-325-0778 (TTY).

Leej Twg Thiaj Tsim Nyog? (Who is Eligible?)

Koj tsim nyog rau Wisconsin Medicaid yog tias koj yog pej xeem hauv Teb Chaw Mis Kas los sis yog ib tug neeg tuaj txaww teb chaw tuaj uas tsim nyog thiab muaj raws li cov nqe tim tsum txog fab nyiaj txiag raws li ib pawg nram qab no:

- Hnub nyog 65 xyoos los laus dua.
- Dig muag los sis ib ce tsis meej xeeb pem.
- 19 xyoos rov hauv.
- Cev xeeb tub.
- Ib tug neeg txheeb ze uas tu ib tug me nyuam.

Thaum uas koj thov kev pab rau Wisconsin Medicaid koj yuav tsum tau muab ib co moj kab sim. Ib co, koj yuav tau muab ntaub ntawv pov thawj. Saib daim teev npe nram qab rau cov moj kab sim thiab ntaub ntawv uas koj yuav tau muaj.

Ceeb toom (Note): Muab los yog thov tus Zauv Pua Cev (SSN) yog nyob ntawm siab; tab sis, txhua tus uas xav tau Wisconsin Medicaid tab sis tsis muaj tus SSN los yog tseem thov lawm yuav tsis tau txais kev pab. SSNs thiab lwm yam qhia txog koj tus kheej yog muab siv rau kev tswj hwm ntawm kev pab Medicaid nkaus xwb.

Moj Kab Sim (Information)

Rau txhua tus neeg thov kev pab Wisconsin Medicaid, koj yuav tsum muaj cov moj kab sim li nram no thaum thov kev pab.

- Thov kev pab rau Wisconsin Medicaid los sis BadgerCare, koj yuav tsum muab tus SSN, los sis thov ib tug, rau txhua tus neeg hauv koj tsev neeg uas thov kev pab cuam. Zauv Pua Cev cov moj kab sim yuav siv rau hauv kev kхиav ntaub ntaww hauv Wisconsin Medicaid. Koj tus SSN cia lub kaib lawj ceem (computer) soj ntsuam koj cov moj kab sim, xws li nyiaj txiag thiab khoom ntaus tau ua nyiaj, nrog rau tsoom fwv cov laj fai xws li:
 - Internal Revenue Service.
 - Social Security Administration.
 - Wisconsin Department of Workforce Development.
- **Hnub Yug.**
- **Kev Txij Nkawm.**
- **Cov Neeg Hauv Tsev Neeg Kev Sib Txheeb Rau Tus Thov Kev Pab.**
-Koj yuav tau muab txhua tus neeg lub npe thiab kev sib txheeb rau lwm tus uas nyob hauv tsev.
- **Chaw Nyob** (txoj kev, nroog, xeev, Zauv Cheeb Tsam).
- **Kev Txia Ua Lwm Haiv** (tsuas yog rau cov uas thov kev pab rau Wisconsin Medicaid).
- **Moj Kab Sim Txog Chaw Ua Hauj Lwm** (chaw ua hauj lwm npe, chaw nyob, nroog, xeev, Zauv Cheeb Tsam).
- **Nyiaj Txiag** (nyiaj ua hauj lwm thiab seb cov nyiaj yog tau txhua xyoo, hli, los sis plua). Yog tias koj thov kev pab thiab tsis tsim nyog vim koj cov nyiaj ntau dua qhov teem tseg, tej zaum koj tseem yuav tau Wisconsin Medicaid yog tias koj muaj nqi kho mob ntau. Nug koj lub nroog nruab ze/kev pab neeg los sis caj meem fai pab neeg txog kev rho tej yam tawm hauv Medicaid uas yuav pab tau koj.
- **Kev Tuav Pov Hwm Rau Kev Kaj Huv Ntawm Cev** (npe ntawm chaw tuav pov hawm, zauv tuav pov hwm, thiab leej twg nyob hauv qhov kev tuav pov hwm).

Kev Tshawb (Pov Thawj Uas Tim Tsum)

Rau tag nrho cov neeg nyob hauv koj tsev neeg uas thov kev pab rau Wisconsin Medicaid koj yuav tau muaj cov pov thawj li nram qab no:

- **Kev Tuaj Nyob Txawv Teb Chaws.** Txhua tus neeg hauv koj tsev neeg uas thov kev pab rau Wisconsin Medicaid los sis BadgerCare thiab tsis tau txia ua neeg Mis Kas yuav tau muab ntaww pov thawj txog nws qhov kev tuaj nyob txawv teb chaws.
- **Cev Xeeb Tub.** Cov poj niam uas cev xeeb tub hauv koj tsev neeg yuav tau muab ib daim ntawm los ntawm ib tug kws kho mob uas qhia tau tias cev xeeb tub tiag.
- **Khoom Ntaus Ua Nyiaj.** Cov neeg uas thov kev pab rau Wisconsin Medicaid uas muaj hnub nyoog 65 xyoos rov sauv, dig muag, los sis ib cev tsis meej xeeb pem yuav tsum muab ntaww pov thawj txog cov khoom ntaus tau ua nyiaj. Ib co kev piv txwv uas koj siv tau ua pov thawj txog khoom ntaus tau ua nyiaj yog daim ntaww qhia nyiaj tim tuam txhab tso nyiaj, ntaww yuav tsev, ntaww cog lus, ntaww ua tsww cuab, ntaww yuav kev tuav pov hwm rau txoj sia, lwm yam.
- **Ib Ce Tsis Meej Xeeb Pem.** Kev txiav txim los ntawm Disability Determination Bureau rau tus neeg thov kev pab rau Wisconsin Medicaid uas dig muag los sis ib ce tsis meej xeeb pem.
- **Power of Attorney los sis Tus Tau Kev Tso Cai Los Saib Xyuas.** Tus neeg uas sawv cev thov kev pab rau koj thiab yog koj tus power of attorney (POA) los sis tus tau kev tso cai los saib xyuas yuav tsum muab ntaww pov thawj txog lawv txoj cai los ua tus sawv cev rau koj.

Yog xav paub moj kab sim ntxiv thiab nyiaj txiag tam sim no thiab qhov uas ntau tshaj rau khoom ntaus tau ua nyiaj, hu rau koj lub nroog nruab ze/chaw pab neeg los sis caj meem fai pab neeg los sis xyuas hauv seem Medicaid hauv Department of Health and Family Service's (DHFS) Web site ntawm dhfs.wisconsin.gov/medicaid1/.

Medical Support Liability (MSL) and Child Support Cooperation

Ib qho ntawm qhov kev tsim nyog, tus twg thov kev pab Medicaid yuav tsum tau ua ib daim ntawm txog Medical Support Liability. Qhov no txhais tias koj yuav tsum xyeem npe cia Xeev Wisconsin tau tag nrho cov cai rau kev them nqi uas tsev hais plaub tim tsum kev pab kho mob los sis lwm tus neeg them koj cov nqi kho mob. Daim ntaww muab kev pab kho mob muaj tag nrho cov nqi uas tsis tau them thiab cov kev pab uas muaj mus tas li tsuav yog tias tseem tau txais kev pab los ntawm Medicaid.

Yog tias koj tus me nyuam tsis muaj kev tuam pov hwm rau kev kaj huv thiab muaj ib tug niam los sis txiv uas tsis nyob hauv tsev lawm, koj yuav tsum koom tes nrog laj fai child support kom paub moj kab sim txog kev tuav pov hwm ntawm tus niam los sis tus txiv uas tsis nyob hauv tsev lawm. Laj fai child support muaj thiv meem los tsim thiab tswj kev pab rau kev kho mob rau cov me nyuam raws li tsev hais plaub tau kom ua.

Tsuav yog tias koj tsis tas ua (poj niam cev xeeb tub thiab cov me nyuam muaj 18 xyoo rov hauv) los sis muaj good cause los tsis koom tes, koj yuav tsum koom tes nrog ib qho chaw nrhiav cov txiv thiab muab kev pab them nqi kho mob rau cov me nyuam uas lawm niam lawv txiv tsis sib xyuas thaum lawv yug los thiab tau thov los sis tau txais Medicaid.

Lying-In Expenses (Tus Nqi Tau Me Nyuam)

Cov ua txiv ntawm cov me nyuam uas nyuam qhuav yug tej zaum yuav raug them rov qab lawv feem ntawm cov nqi tau me nyuam thiab lwm yam uas muaj txuam nrog tus me nyuam thiab tus niam. Cov nqi no muaj xws li kws kho mob, tsev kho mob thiab lwm cov nqi.

Medicaid Cov Kev Pab Cuam (Medicaid Subprograms)

Wisconsin Medicaid muaj ntau cov kev pab lawv li kev tsim nyog pab tau kom tseg. Xav paub ntxiv txog cov kev pab hauv qab no hu rau koj lub nroog nruab ze/chaw pab neeg los sis caj meem fai pab neeg, W-2 agency, los sis Medicaid cov chav fai.

Tsev Neeg Medicaid (Family Medicaid)

Aid to Families with Dependent Children Medicaid

Aid to Families with Dependent Children Medicaid yog rau cov niam txiv, cov txheeb ze uas pab tu, thiab cov me nyuam uas tsim nyog rau qhov kev pab yav dhau los uas yog AFDC. (Qhov kev pab AFDC yav dhau los tau muab rho tawm rau xyoo 1996.)

BadgerCare

BadgerCare yog rau cov niam txiv thiab cov me nyuam muaj hnub nyooq 19 xyoos rov hauv uas nyob ua ke uas tsis muaj kev tuav pov hwm uas tau nyiaj tsawg tshaj 185% ntawm tsoom fwv seem txom nyem. Thaum uas tsim nyog lawm, tus neeg ntawv yuav tsim nyog rau BadgerCare kom txog thaum uas tsev neeg cov nyiaj tau ntau tshaj 200% ntawm tsoom fwv seem txom nyem. Tsev neeg uas muaj nyiaj ntau tshaj 150% ntawm tsoom fwv seem txom nyem yuav tsum tau them ib qho nqi me me txhua hli thiaj li yuav tsim nyog rau BadgerCare. Tsis muaj ib qho txwv txog cov khoom ntaus tau ua nyiaj uas tsev neeg muaj.

Healthy Start

Healthy Start yog rau cov me nyuam thiab cov poj niam muaj me nyuam uas muaj nyiaj txog li ntawm 185% ntawm tsoom fwv seem txom nyem. Qhov kev pab tsis muaj ib qho txwv txog cov khoom ntaus tau ua nyiaj. Xav paub ntxiv, hu rau Maternal and Child Health Hotline ntawm 1-800-722-2295 los sis Recipient Services ntawm 1-800-362-3002 (muaj TTY thiab kev txhais lus).

Kev Txuas Medicaid Ntxiv

Ib qho kev txuas Medicaid ntxiv yuav muaj rau cov tsev neeg kom nyob tau rau hauv Wisconsin Medicaid thaum uas ib tug hauv tsev neeg tau:

- Ib txoj hauj lwm tshiab.
- Tau kev nce nyiaj los sis nce hauv nyiaj child support.
- Sij hawm ua hauj lwm ntau zog.

Ntxiv thiab, txawm tias cov poj niam cev xeeb tub nyiaj nce los lawv tseem nyob tau hauv Wisconsin Medicaid. Wisconsin Medicaid yuav pab kom txog li ntawm 60 hnub tom qab ntawm hnub kawg ntawm cev xeeb tub. Cov me nyuam yug tshiab uas Wisconsin Medicaid pab thaum uas yug yuav pab kom tag ntawm lub hlis uas lawv muaj ib xyoos los sis txog thaum uas tus me nyuam tsis nrog nws niam nyob lawm.

Cov Laus, Dig Muag, thiab Ib Ce Tsis Meej Xeeb Pem (Elderly, Blind, and Disabled)

Cov Laus, Cov Dig Muag thiab Cov Ce Tsis Meej Xeeb Pem Medicaid

Cov Laus, Cov Dig Muag thiab Cov Ce Tsis Meej Xeeb Pem Medicaid yog pab rau cov neeg uas muaj hnub nyooq 65 xyoos los yog laus dua, dig muab los yog ce tsis meej xeeb uas lawv qhov kev mob raug pom zoo tias muaj tiag los ntawm Disability Determination Bureau.

Community Waivers

The Medicaid Community Waivers Program pab cov neeg laus, dig muag thiab cov neeg ib ce tsis meej xeeb pem nyob hauv lawv lub tsev los sis hauv zej zog, kom tsis txhob nyob hauv xeev cov tsev nyob los sis tim tsev laus. Yog tias koj tsim nyog rau Wisconsin Medicaid los ntawm Community Waivers Program, Wisconsin Medicaid yuav them rau ib cov kev pab cuam.

Family Care

Family Care yog ib qho kev pab muaj rau ib co nroog raug xaiv los sim txoj kev pab ncuia sij hawm ntev raws txoj kev tshiab uas txawv dua qub. Family Care cov neeg uas lawv tsom yog cov neeg laus, cov neeg ib ce tsis meej xeeb pem, thiab cov neeg uas muaj kev loj hlob tsis zoo pes tsawg. Cov chaw pab, laj fai pab nyiaj txiag, thiab koom haum pab tswj kev tu yuav koom tes ua kev los khiav qhov kev pab no.

Medicaid Purchase Plan

Medicaid Purchase Plan (MAPP) pab them nqi kho mob rau cov neeg uas ib ce tsis meej xeeb pem uas ua hauj lwm. Nws cia ntaw cov neeg ib ce tsis meej xeeb pem no kom tau txais Medicaid thiab kom tsim nyog, txawm tias ua hauj lwm, vim tias cov nyiaj txwm rau MAPP siab zog. Yog tias tus neeg thov kev pab nyob nrog nws tus txij nkawm, qhov nyiaj tau rau ib tug yuav tsum tsawg tshaj 250% ntawm tsoom fwv seem txom nyem raws seb muaj tsawg leej hauv tsev neeg. Cov neeg thov kev pab uas tau nyiaj ntaw tshaj 150% ntawm tsoom fwv seem txom nyem yuav tsum them ib tug nqi. Tag nrho cov khoom ntaw cov nyiaj yuav tsum tsawg tshaj \$15,000.

SeniorCare

SeniorCare yog ib qho kev pab them nqi tshuaj rau cov neeg nyob hauv Wisconsin uas muaj 65 xyoos rov sauw uas tsim nyog. Xav paub moj kab sim ntxiv txog SeniorCare hu rau SeniorCare tus xov tooj pab neeg ntawm 1-800-657-2038.

Cov Kev Pab Cuam Tshwj Xeeb (Special Subprograms)

Medicaid Kev Rho Tawm

Yog tias koj cov nqi kho mob siab heev thiab koj tsim nyog rau tag nrho Medicaid cov kev tim tsum tiam sis koj cov nyiaj ntaw heev xwb, Medicaid qhov kev rho tawm tej zaum yuav pab tau koj.

Kev Pab Them Medicare Tus Nqi

Wisconsin Medicaid muaj ntaw qhov kev pab me uas yuav pab cov neeg thov kev pab them rau lawv qhov Medicare Seem A thiab/los sis Seem B yog tias lawv muaj nyiaj txog li teem tseg thiab lwm cov kev tsim nyog.

Kev Tsim Nyog Ib Ntus rau Cov Poj Niam Xeeb Tub

Yog tias koj cev xeeb tub, thiab koj tsev neeg cov nyiaj tsis ntaw tshaj 185% ntawm tsoom fwv seem txom nyem, tej zaum koj yuav tsim nyog rau Wisconsin Medicaid kev pab ib ntus rau cov cev xeeb tub uas tuaj sab nraud tuaj. Qhov kev pab no tsuas yog siv tau rau hnub koj thov kev pab kom txog rau hnub kawg ntawm lub hlis tom qab, lub sij hawm uas koj daim ntawv thov kev pab rau Medicaid tseem raug soj ntsuam. Qhov no hu tias kev tsim nyog pab ib ntus "presumptive eligibility"

Ib co kws kho mob cov chav fai, tsev kho mob me, tsev kho mob loj, caj meem fai rau pej xeem, thiab feem ntaw cov tsev kho mob me uas npaj rau kev muaj me nyuam yeej muaj cov ntawv thov kev pab rau kev tsim nyog ib ntus. Xav paub ntxiv txog kev tsim nyog ib ntus (presumptive eligibility) los yog kev pab Medicaid tsis tu ncuia, hu rau cov chaw ua hauj lwm pab tsoom neeg ntawm koj lub county/tribe los sis Recipient Services ntawm 1-800-362-3002 (muaj TTY thiab kev txhais lus).

Family Planning Waiver

Family Planning Waiver yog rau cov poj niam muaj hnub nyoog li 15 thiab 44 xyoos uas tsev neeg tau nyiaj tsis tshaj 185% ntawm tsoom fwv seem txom nyem. Cov kaub zeej (teens) thov tau kev pab rau lawv tus kheej uas muab lawv cov nyiaj tau los coj los suav nkaus xwb. Qhov kev pab no tsuas them rau cov kev pab txog muaj me nyuam thiab cov twj siv.

Presumptive Eligibility for the Family Planning Waiver

Presumptive eligibility for the Family Planning Waiver cia cov poj niam kom tau txais kev pab tam sim ntawd txog kev muaj me nyuam yam uas tsis tau pw tim tsev kho mob.

Ib co kws kho mob cov chav fai, tsev kho mob me, tsev kho mob loj, caj meem fai rau pej xeem, thiab feem ntaw cov tsev kho mob me uas npaj rau kev muaj me nyuam yeej muaj cov ntawv thov kev pab rau kev tsim nyog ib ntus. Xav paub ntxiv txog kev tsim nyog ib ntus (presumptive eligibility) los yog kev pab Medicaid tsis tu ncuia, hu rau cov chaw ua hauj lwm pab tsoom neeg ntawm koj lub county/tribe los sis Recipient Services ntawm 1-800-362-3002 (muaj TTY thiab kev txhais lus).

Tuberculosis

Wisconsin Medicaid them rau cov kev kho mob uas tsis tawm sab nrauv (tsis yog hauv tsev kho mob loj) rau cov kev kho tus mob Tuberculosis (TB) los sis tus kab mob TB.

Well Woman Medicaid

Wisconsin Well Woman Medicaid muab kev pab Medicaid tag nrho rau cov poj niam uas tsis muaj kev tuav pov hwm los sis muaj kev tuav pov hwm qis rau cov poj niam uas muaj hnub nyog 35 rau 65 xyoos uas tau raug soj ntsuam los ntawm Wisconsin Well Woman Program los yog sau npe rau Family Planning Waiver Program thiab tim tsum kev pab rau mob qog mis los sis tsev me nyuam.

Kev Pab Medicaid Pib (Medicaid Coverage Begins)

Medicaid kev pab yuav muaj cuab kav pib tau yam ntxov yog hnub ib ntawm lub hlis uas koj mus thov.

Cov rau tej zaug, ib co kev pab Medicaid yuav pub muaj kev pab pib kom yau li peb lub hlis tom qab lub hlis koj mus thov keb pab. Qov no hu tias "kev pab rau lub sij hawm tom qab" (backdated coverage).

Xav paub ntxiv xyuas ntawm Wisconsin Medicaid fact sheet "Backdated Coverage" (PHC 10050) nyob rau dhfs.wisconsin.gov/medicaid1/

Cov Yuaj Tim Tseeb (Identification Cards)

Muab Cov Yuaj

Yog tias pom tau hais tias koj tsim nyog rau Wisconsin Medicaid, yuav xa ib daim yuaj yas hu ua Medicaid Forward card thiab moj kab sim txog seb yuav siv li cas. Daim Forward card daim duab zoo li hauv qab no.



Nws tseem ceeb heev uas yuav tau ceev daim Forward card kom zoo, vim hais tias nws yuav yog daim yuav siv tas li lawm. Thaum uas mus tim qhov chaw uas muaj kev pab los ntawm Medicaid nco ntsoov nqa daim yuaj uas yog tus neeg uas tau teem sij hawm mus ntsib luag. Yog koj tsis muaj daim yuaj nrog koj, tej zaum koj yuav tau raug them tus nqe kev pab.

Koj yuav siv daim yuaj no txhua hli uas koj tsim nyog rau Medicaid. Koj yuav tsis tau txais daim yuaj tshiab txhua hli. Yog tias koj tau txais daim ntawv hais tias koj tsis tsim nyog rau Wisconsin Medicaid, koj yuav tsum khaws koj daim Forward card. Tsis txhob muab pov tseg. Yog tias koj rov qab tsim nyog, koj yuav siv daim yuaj qub.

Hu rau tus neeg ua hauj lwm hauv nroog txog kev tsim nyog yog tias:

- Koj lub npe los sis tus zauv hauv daim Medicaid tsis yog lawm.
- Koj muaj lus nug txog koj qhov kev tsim nyog rau Medicaid.

Hu Recipient Services ntawm 1-800-362-3002 (muaj TTY thiab kev txhais lus) yog tias:

- Koj daim yuaj xiam, raug nyiag, los sis puas lawm.
- Koj muaj lus nug txog kev siv koj daim yuaj.

Yuav Siv Koj Daim Yuaj Li Cas

Thaum uas teem sij hawm, xyuas seb tus muab kev pab puas Wisconsin Medicaid. Yog tias tus muab kev pab tsis txais Wisconsin Medicaid hu rau Recipient Services ntawm 1-800-362-3002 (muaj TTY thiab kev txhais lus) rau kev pab xyuas seb tus neeg twg thiaj li txais Wisconsin Medicaid.

Muab koj daim Forward card rau koj tus neeg muab kev pab, txhua zaus koj tau txais kev pab. Cov neeg muab kev pab tsis tas yuav xyuas tus neeg tau Medicaid uas tsis muab nws daim Forward card rau saib.

Yog tias muaj xwm ceev thiab koj tsis tau koj daim yuaj nrog koj thaum uas koj tau txais cov kev pab, muab koj tus zauv hauv Medicaid rau tag nrho cov neeg muab kev pab kom sai li sai tau.

Yuav Ua Cas Paub Thiaj Li Paub Tias Koj Puas Tsim Nyog

Daim Forward card yuav tsis qhia hnub koj tsim nyog rau ntawm. Koj yuav tau txais ib daim ntawv los ntawm lub laj fai uas thaj tsob kev tsim nyog los sis los ntawm Social Security Administration yog tias koj kev tsim nyog rau

Medicaid hloov li cas lawm. Nws tseem ceeb heev uas yuav tsum tau nyeem thiab khaw cov ntawv txog koj kev tsim nyog rau Medicaid. Cov moj kab sim no yuav qhia rau koj seb koj puas tsim nyog thaum uas koj teem sij hawm nrog koj tus neeg muab kev pab cuam. Yog tias koj tsis paub seb koj puas tseem tsim nyog rau Medicaid, koj hu tau rau Recipient Services ntawm 1-800-362-3002 (muaj TTY thiab kev txhais lus).

Khaws Koj Lub Sij Hawm Uas Teem Tseg

Khaw koj lub sij hawm uas teem tseg. Yog tias koj khaws tsis tau, hu rau koj tus neeg muab kev pab kom sai li sai tau kom muab ncu. Tsis li koj tus neeg muab kev pab yuav tsis rov teem sij hawm rau koj ntxiv lawm. Nws yog koj thiv meem los khaws lub sij hawm teem rau koj thiab qhia rau tus neeg muab kev pab cuam kom sai li sai tau yog tias koj yuav khaws tsis tau lub sij hawm uas teem tseg.

Cov Nqe Them Rau Kev Pab

Yog tias koj twb them cov nqe rau kev pab ua ntej lawm rau lub hlis uas Wisconsin Medicaid tseem pab koj, nug qhov chaw ua hauj lwm pab kom xa daim nqe mus rau Wisconsin Medicaid thiab nug kom lawv ntxi qhov nyiaj uas Wisconsin Medicaid pab ntawd rov qab rau koj.

Qhia Kev Hloov Ntawm Kev Tsim Nyog (Reporting Eligibility Changes)

Koj yuav tsum qhia kev pauv hloov hauv koj tsev neeg, nyiaj txiag los sis khoom ntaus tau ua nyiaj, li ntawm 10 hnub uas paub tias muaj kev hloov, rau ntawm koj lub nroog nruab ze/chaw pab neeg los sis caj meem fai pab neeg. Ib co kev hloov ua piv txwv yog li no, tiam sis yuav tsis tas li no:

- Chaw nyob tshiab.
- Nce nyiaj los sis khoom ntaus tau ua nyiaj.
- Ntxiv los sis rho neeg hauv tsev neeg.
- Yuav los yog muag ib lub tsheb.

Yog tias koj tsis qhia cov kev pauv hloov, tej zaum koj yuav tsis tsim nyog rau Medicaid.

Yog tias koj tau txais SSI koj cov kev pauv hloov yuav tsum qhia mus rau tim laj fai Social Security.

Medicaid Cov Kev Pab (Medicaid Benefits)

Cov kev pab uas nyob hauv no tej zaum yuav hloov. Thov xyuas ntawm Medicaid Web site ntawm www.dhfs.state.wi.us/medicaid1/ rau cov ntsiab lus tshiab txog kev pab.

Wisconsin Medicaid yuav them rau cov kev kho mob uas tau txais. Tiam sis, yuav muaj kev txwv uas yuav siv los xyuas kom tias cov kev pab tsuas yog kev pab kho mob xwb.

Ib co kev pab yuav tim tsum kom kws kho mob sau ntawv thov. Xyuas nrog koj tus neeg muab kev pab cuam.

Cov Kev Pab Uas Them

- Kev Pab Tswj Ntaub Ntawv.
- Kev Kho Pob Txha.
- Kev Kho Hniav.
- Kev pab rau kev muaj me nyuam thiab cov twj siv.
- Kev pab hauv Federally Qualified Health Center (FQHC).
- HealthCheck (Soj Ntsuam Mob Ntxov, Kev Xyuas thiab Kho) rau cov neeg muaj hnub nyooq 21 xyoos rov hauv.
- Kev pab hauv tsev thiab zej zog uas tau kev tso cai hauv qhov kev zam.
- Kev pab kho mob hauv tsev los sis tim tsev laus yog tias tsis muaj ib lub laj fai kho mob hauv tsev.
- Qhov chaw rau cov neeg mob uas tshuav tsis ntev yuav tas txoj sia.
- Kev pab thaum pw tim tsev kho mob uas tsis yog kho cov kab mob hauv hlwb.
- Pw tim tsev kho mob, chaw uas muaj cov kws ntsuam mob, thiab chaw pab rau cov neeg uas muab mob saum hlwb uas:

Muaj 21 xyoos rov hauv.

Muaj 22 xyoos rov hauv thiab tau txais kev pab tam sim ntawv ua ntej muaj 21 xyoos.

65 xyoos rov sauv.

- Chaw kho mob, uas tsis yog chaw pab kho mob rau kab mob saum hlwb.
- Chaw ntsuas thiab ntsuam fais.

- Tshuaj sau thiab tshuaj yuav tom kiab khw uas nyob hauv Wisconsin's Medicaid's daim ntawv teev npe tshuaj.
- Twj kho mob thiab khoom.
- Kho mob xiam hlw thiab kho mob nruab hnub.
- Kev pab kho mob saum hlwb, nrog rau kev tswj saib xyuas los ntawm ib tug neeg tau kev tso cai los ntawm kev pab hauv zej zog.
- Kev pab los ntawm kws ntsuam mob thiab tus pab thaum yug me nyuam.
- Kev pab los ntawm kws soj ntsuam uas ua los ntawm ib tug kws soj ntsuam kho mob.
- Kev kho qhov muag los sis kev pab saib xyuas qhov muag, nrog rau iav qhov muag.
- Kev pab tim tsev kho mob uas tsis yog pw tim tsev kho mob.
- Kev pab ntawm tus kheej.
- Kev pab kom cov tes taw thiab lub cev rov ua hauj lwm.
- Kev pab los ntawm kws kho mob.
- Kev pab rau kev kho taw.
- Kev pab rau cov poj niam xeeb tub uas yuav muaj teeb meem.
- Kev pab ua pa rau cov neeg uas siv lub tshuab ua pa.
- Kev pab rau cov tsev kho mob me uas nyob tawm hauv nroog.
- Kev pab los ntawm tsev laus uas tsis yog tsev rau cov neeg xiam hlwb.
- Kev pab rau cov neeg hais lus taj, tsis hnov lus, thiab hais lus tsis meej pem.
- Kev siv tshuaj ua dog dig (dej cawv thiab lwm cov tshuaj).
- Tsheb thauj mus los ntawm qhov kev kho mob:
- Kev pab rau Tuberculosis.

Kev Pab Thauj Mus Los (Transportation Services)

Tsheb Thauj Thaum Xwm Ceev

Wisconsin Medicaid them rau cov tsheb uas thauj thaum xwm ceev thaum uas kojn muaj mob heev los sis raug mob thiab tim tsum kev pab ceev. Yog tias koj tsis paub seb koj puas tim tsum tsheb thauj thaum xwm ceev, hu rau koj tus kws kho mob los sis Medicaid HMO thiab qhia seb koj mob li cas. Yog tias koj mob los sis raug mob thiab nws yuav siv sij hawm ntev heev los hu rau koj tus kws kho mob los sis Medicaid HMO, hu rau tsheb thauj thaum xwm ceev los sis 911.

Tsheb Thauj Txhua Yam los sis Tsheb Uas Thauj Yam Nraim

Yog tias koj tim tsum kev pab thauj mus rau ntawm koj qhov sij hawm kho mob uas Medicaid them, hu rau koj lub nroog nruab ze/chaw pab neeg los sis caj meem fai pab neeg rau kev pab. Yog tias koj hu lawv ua ntej koj mus, lawv yuav them rau koj nqi mais uas siv koj lub tsheb, los sis ib tug phooj ywg lub tsheb. Koj lub nroog nruab ze/chaw pab neeg los sis caj meem fai pab neeg muaj cai xaiv qhov kev thauj mus los uas pheej yig tshaj rau koj. Lawv yuav them rau qhov kev mus los rau qhov chaw muab kev pab cuam uas nyob ze tshaj ntawm koj uas yuav muab tau qhov kev pab cuam uas koj tim tsum.

Tsheb Thauj Mob Rau Tej Yam Txawv

Wisconsin Medicaid them rau cov tsheb thauj mob txawv yog tias koj dig muag, mus tas li los sis ua tsis taus ib ntus xwb. Koj yuav tsum tau muab ib daim ntawv los ntawm Tus Kws Kho Mob Uas Pom Zoo rau tus neeg uas thauj mob rau tej yam txawv ua ntej thauj mus. (Koj nqa tau daim ntawv no ntawm koj tus kws kho mob.) Koj tus kws kho mob teev daim ntawv thiab kos npe rau daim ntawv, sau tias vim li cas ho yuav tim tsum lub tsheb thauj mob rau tej yam txawv. Lub tsheb tsuas yog rau kev mus los ntawm cov kev pab los ntawm Medicaid.

Yog tias koj tim tsum mus kev deb rau ib qho kev soj ntsuam mob, koj tus neeg muab kev pab kho mob yuav tsum nug seb puas kam los ntawm Wisconsin Medicaid ua ntej koj mus.

Yog tias koj nyob hauv Medicaid HMO, Medicaid HMO tej zaum yuav tim tsum kom koj nrhiav tsheb thauj mus los ntawm lawv.

Cov Kev Pab Uas Tsis Them

Cov kev pab los sis khoom uas tsis them muaj xws li no, tiام sis yuav tsis tag rau:

- Khoom siv kom nyob taus xws li this vis, xov tooj cuab, rooj nqa, tshuab tso cuab txias, thiab khoom uas kom ib ce muaj zog (tsis hais txawm tias kws tshuaj sau ntawv kom yuav tsum muaj).

- Cov kev ua uas yog sim los sis kho cev nqaij daim taww.
- Kev pab uas qhov uas tau kev tso cai ua ntej twb tsis pom zoo ua ntej lawm.

Tus neeg muab kev pab yuav tsum qhia rau koj paub txog cov khoom los sis kev pab uas yuav tsis them ua ntej muab cov kev pab ntawv. Yog tias koj xav tias koj yuav xav txais cov khoom los sis kev pab no, koj yuav tau them koj tus kheej.

Kev Pab Thaum Muaj Xwm Txheej Ceev

Xwm txheej ceev yog cov uas tim tsum kev pab kho mob tam sim ntaww thiaj li tsis muaj kev ploj nruam los sis kev moj loj rau lub cev. Yog tias koj tawm hauv xeev Wisconsin thiab tim tsum kev pab ceev, cov neeg muab kev pab yuav pab tau koj thiab xa cov nqi mus rau Wisconsin Medicaid. Koj yuav tau them rau cov kev pab uas koj tau thaum tsis nyob hauv xeev Wisconsin yog tias tus muab kev pab ntawv tsis kam xa daim nqi los sis tsis kam txais Wisconsin Medicaid kev them tag nrho.

Kev Pab uas Tsis Yog Xwm Ceev

Yog tias koj tim tsum kev pab los ntawm ib tug neeg uas tsis nyob hauv xeev Wisconsin rau kev pab uas tsis yog xwm ceev, tus neeg ntawv yuav tsum tau thov kev tso cai ua ntej (saib Kev Tso Cai Ua Ntej).

Yog tias koj nkag rau hauv Medicaid HMO, xyuas hauv Medicaid HMO seb yuav tau kev pab kho mob li cas thaum uas koj tsis nyob tom tsev lawm. Muab kom tau cov moj kab sim no ua ntej koj tawm hauv tsev.

Yog tias koj muaj lus nug ntxiv, koj hu rau Recipient Services ntawm 1-800-362-3002 (muaj TTY thiab kev txhais lus).

Medicaid Managed Care

Yog tias koj nyob hauv Medicaid HMO, koj yuav tau kev pab los ntawm cov neeg muab kev pab hauv Medicaid HMO. Thaum uas koj teem sij hawm los sis tau kev pab kho mob nco ntsoov qhia tus muab kev pab ntawv koj lub HMO npe. Yog tias koj tsis paub koj lub HMO npe, hu rau tus neeg saib xyuas txog kev nkag ntawm 1-800-291-2002 (muaj TTY thiab kev txhais lus) ua ntej koj lub sij hawm teem tseg.

Koj tsuas tau kev pab tawm sab nraum Medicaid HMO yog tias:

- Nws yog xwm ceev.
- Koj qhov Medicaid HMO hais tias koj mus ntsib lwm tus kws kho mob los tau.
- Qhov kev pab ntawv tsis nyob hauv koj qhov Medicaid HMO (piv txwv li, kev kho pob txa los sis kho hniav).

Xyuas cov moj kab sim uas muab los ntawm koj lub Medicaid HMO txog kev pab thaum xwm ceev, kev yuav xa mus rau lwm qhov, thiab kev pab uas tsis nyob hauv koj qhov Medicaid HMO.

Lus Nug txog Kev Tu HMO

Yog tias koj muaj teeb meem los sis lus nug txog kev tu uas koj tau txais los ntawm koj qhov Medicaid HMO, tham nrog koj tus Medicaid HMO tus neeg pab neeg. Tag nrho Medicaid HMOs muaj kev thaug txog kev tsis txaus siab yam uas ua ntev thiab ua luv. Lawv qhia nyob rau hauv Medicaid HMO phau ntawv thaum nkag. Nws tseem ceeb heev uas yuav tau los nyeem cov moj kab sim uas koj tau txais los ntawm koj lub HMO thiab khaws cia.

Nqi Pab Them (Copayments)

Ib co neeg uas tau txais Medicaid muaj thiv meem los them ib qho ntawm qhov kev pab. Qhov kev them no hu ua "nqi pab them (copayment)" los sis "pab them (copay)". Yog tias koj nyob hauv Medicaid HMO, koj tsis tau them ib qho copayment rau cov kev pab uas koj tau txais los ntawm koj qhov Medicaid HMO.

Yog tias koj them tsis tau koj qhov copayment tam sim ntawv, tus neeg muab kev pab txwv tsis tau qhov yuav tsis kam muab kev pab. Cov neeg muab kev pab khaws qhov copayments thaum uas muab kev pab, los sis lawm mam li xa ib daim ntawv kom koj them tom qab. Tej zaum yuav kom koj them ntawv tshaj ib qho copayment yog tias koj tau txais ob peb qho kev pab rau tib lub sij hawm. Ua li tau teem hauv daim cuam khoov hauv qab no, cov copayments muaj li ntawm \$0.50 mus rau \$3.00 raws qhov kev pab uas koj tau txais.

Nqi rau Kev Pab

Txog \$10.00
Li ntawm \$10.01 rau \$25.00
Li ntawm \$25.01 rau \$50.00
Tshaj \$50.00

Nqi Pab Them (Copayment)

\$0.50
\$1.00
\$2.00
\$3.00

Cov kev pab kho uas tsis tau them nqi pab them (copayments) yog:

- Kev pab ceev.
- Kev pab uas txuam rau kev xeeb tub.
- Kev pab los ntawm HMO.
- Kev pab rau cov me nyuam uas me tshaj 18 xyoos rov hauv.
- Kev pab rau neeg uas nyob tim tsev laus.
- Kev pab rau kev muaj me nyuam los ntawm ib lub tsev kho mob me uas pab kev muaj me nyuam.

Kev Tso Cai Ua Ntej (Prior Authorization)

Ib co kev pab tim tsum kom tau kev tso cai los ntawm Medicaid ua ntej koj tau txais kev pab los ntawm lawv. Qhov no hu uas "Kev Tso Cai Ua Ntej."

Koj tus neeg muab kev pab thov kev tso cai ua ntej los ntawm Wisconsin Medicaid.

Yog tias koj tus neeg muab kev pab tsis tau qhov kev tso cai ua ntej uas tim tsum, Wisconsin Medicaid yuav tsis them rau qhov kev pab. Tus neeg muab kev pab yuav yog tus them rau cov nqi uas tau muab kev pab ntawv. Yog tias koj xav tau txais qhov kev pab tom qab koj paub hais tias tsis pom zoo rau qhov kev tso cai ua ntej koj yuav tau them rau qhov nqi pab ntawv.

Kev Pab Cuam Tawm Hauv Xeev (Out-of-State Services)

Wisconsin Medicaid tsuas them kev pab hauv teb chaw Mis Kas, Canada, thiab Mexico. Yog tias koj nyob ze ntawm Wisconsin's cov ntug, tej zaum koj yuav xav nrhiaiv kev pab kho mob los ntawm cov xeev nyob ib ncig. Koj ua tau li no yog tias cov neeg muab kev pab koom nrog rau Wisconsin Medicaid thiab pom zoo txais koj ua ib tug neeg txais Wisconsin Medicaid.

Lus Nug Txog Kev Them Nqi (Billing Questions)

Wisconsin Medicaid tsuas them koj tus neeg muab kev pab rau cov kev pab uas koj tau txais. Tus neeg muab kev pab nug tsis tau kom koj, koj cov txheeb ze, los sis lwm tus los them lwm cov nqi tshaj rau cov kev pab uas twb muaj kev pab them lawm.

Yog tias koj tau txais daim ntawv zoo nkaus li daim ntawv kom them nqi, hu rau qhov chaw uas xa daim ntawv ntawv tuaj rau koj tam sim ntawv. Tej zaum nws tim tsum moj kab sim ntxiv txog koj qhov Wisconsin Medicaid.

Cov neeg muab kev pab paub txog qhov kev tswj ntawm lawv cov kev pab. Tus neeg muab kev pab yuav tsum qhia rau koj ua ntej yog tias Wisconsin Medicaid yuav tsis kam them ib qhov kev pab ua ntej muab qhov kev pab ntawv.

Tsuas tsis yog copayments, koj yuav tsis raug them rau kev pab los ntawm Medicaid uas tau txais los ntawm Medicaid uas lawv paub tias koj yog ib tug neeg tau txais kev pab los ntawm Medicaid.

Ib tug neeg muab kev pab yuav kom koj them rau tej qho kev pab uas Wisconsin Medicaid tsis them yog tias tus neeg muab kev pab ntawv qhia rau koj ua ntej muab qhov kev pab ntawv tias qhov kev pab ntawv yuav tsis them thiab koj pom zoo them rau qhov kev pab ntawv.

Kev Dag (Fraud)

Kev dag txhais tau hais tias tau txais los sis pab lwm tus txais kev pab los sis kev them uas koj paub tias koj los sis tus neeg ntawv tsis tsim nyog tau txais. Cov neeg uas ua tej yam dag yuav raug nplua. Yog tias tsev hais plaub txiav txim cov kev pab them nqi kho mob yog los ntawm kev dag, tsev hais plaub yuav kom them rov qab cov kev pab nrog rau lwm cov kev nplua.

Tej zaum koj yuav raug nplua txog li ntawm \$25,000, raug kaw li xya xyoo thiab rau hli, los sis ob qho tag nrho, thiab yuav tsis tau Wisconsin Medicaid yog tias koj:

- Muab tsis ncaj los yog tsis tas koj tej kev paub rau hauv koj daim ntawv thov kev pab rau Wisconsin Medicaid.
- Tsis qhia rau luag paub txog kev txawv txav ntawm koj uas yuav ua rau tsis tsim nyog tau txais Wisconsin Medicaid txoj kev pab thaum xub thawj los yog mus tsis tu ncua.
- Thov kev pab rau Wisconsin Medicaid uas sawv cev ua lwm tus neeg thiab siv cov kev pab ntawv rau koj.
- Cia lwm tus neeg siv koj daim Forward card los sis siv lwm tus neeg daim yuaj kom tau kev pab los sis tshuaj uas kws tshuaj sau ntawv rau.

Sau Vaj Tse (Estate Recovery)

Ib co Medicaid pab rau cov neeg uas muaj 55 xyoos rov sauv, los sis rau cov neeg tsis hais tsawg xyoo, uas tau txais kev pab los ntawm tsev kho mob uas yuav tau them rov qab. Qhov no hu tau tias "sau vaj tse" (estate recovery).

Kev them rov qab tsuas yuav yog los ntawm tus neeg tau txais kev pab tej vaj tse los sis tus neeg tuav tus neeg txais kev pab lub tsev. Kev sau cov kev them rov qab no yuav tsis tshwm sim kom txog thaum uas tus neeg tau txais kev pab ntawv tsis muaj txij nkawm los sis ib tug me nyuam uas ib ce tsis meej xeeb pem los sis muaj 21 xyoos rov hauv.

Wisconsin Medicaid yuav them tau rov qab cov kev pab yam uas teev:

- Daim ntawv yuav tsev ntawv ib tug neeg uas tau ploj nruam.
- Kev tuav (kev yuav raws cai) ntawm cov neeg uas nyob tim tsev laus cov vaj tse uas pom tau hais tias yuav rov qab los tsev tsis tau lawm.
- Kev pauv raws daim ntawv nrog tus neeg los sis ib lub koom haum uas tau tus neeg txais kev pab cov khoom ntaus ua nyiaj uas tsis ntaus nqi tshaj \$20,000.

Xav paub ntxiv, hu rau koj lub nroog nruab ze/chaw pab neeg los sis caj meem fai pab neeg thiab thov ib daim qauv txog "Wisconsin's Medicaid Estate Recovery Program: Cov Lus Nug thiab Lus Teb Feem Ntau" (PHC 13032) los yog ntawm dhfs.wisconsin.gov/medicaid1/recpubs/erp/phc13032.htm.

Kev Pab Tuav Pov Hwm (Health Insurance Coverage)

Yog tias koj los sis ib tug neeg hauv koj tsev neeg tau txais kev tuav pov hwm ntawm cev, koj yuav tau qhia rau koj lub nroog nruab ze/chaw pab neeg los sis caj meem fai pab neeg thiab koj tus neeg muab kev pab cuam.

Yog tias koj muaj kev tuav pov hwm rau kev kaj huv ntawm cev koj qhov chaw tuav pov hwm ntawm cev yuav tau txais daim nqi ua ntej Wisconsin Medicaid. Wisconsin Medicaid tej zaum mam li them rau cov kev pab uas koj qhov chaw tuav pov hwm tsis them.

Yog tias koj muaj lus nug txog koj qhov kev tuav pov hwm ntawm cev, nug koj lub tuam txhab tuav kev pov hwm. Yog tias koj muaj lub nug txog koj lub tuav txhab tuav pov hwm nug tau rau:

Office of the Commissioner of Insurance
Bureau of Market Regulation
PO Box 7873
Madison WI 53707-7873
1-800-236-8517

Cov Cai Ntawm Tus Neeg Tau Txais Kev Pab (Recipient Rights)

U.S. thiab Wisconsin cov cai yeej cia muaj cov neeg tau txais kev pab cov cai, uas muaj xws li:

- Txoj cai kom tau txais kev ncaj ncees los ntawm xeev thiab nroog cov neeg ua hauj lwm;
- Txoj cai rau kev tsis qhia tawm tag nrho cov moj kab sim uas muab rau kev pab fab nyiaj txiag txog kev tsim nyog; (Qhov no tsis tau txwv kev siv cov ntaub ntawv rau kev khiav ntaub ntawv hauv kev pab).
- Txoj cai los xyuas laj fai cov ntaub ntawv txog koj cov ntawv, tsuav tsis yog moj kab sim uas tuav cia los ntawm laj fai uas tau cog lus tias tsis qhia leej twg paub;
- Txoj cai kom tseem tsim nyog rau Medicaid txawm tias yuav tsis nyob hauv xeev ib ntus, tsuav yog tias koj tseem yog neeg pej xeem hauv xeev Wisconsin;
- Txoj cai rau ib kev txiav txim txog kev tsim nyog kom sai thiab qhia ua ntej yuav pauv qhov kev tsim nyog;
- Txoj cai tau txais kev pab ceev; thiab
- Txoj cai thov kev pab cuam cov kev ib ce tsis meej xeeb pem kom koom tau hauv cov kev pab, los sis txoj cai thov ib tug neeg txhais lus kom los koom hauv qhov kev pab.

Fair Hearing thiab Kev Tawm Tsam (Fair Hearing and Appeal)

Koj thov tau ib qhov kev tawm tsam rau xeev Seem Hais Txog Kev Mloog Plaub thiab Kev Tawm Tsam los sis koj lub nroog nruab ze/kev pab neeg los sis caj meem fai pab neeg yog koj ntseeg tau hais tias koj:

- Daim ntawv thov kev pab rau Wisconsin Medicaid tau txiav txim tsis ncaj lawm;
- Daim ntawv thov kev pab tsis xyuas kom raws cai;
- Cov kev pab tau tso yam tsis ncaj ncees, tshem tawm, los sis ncua los sis tso qis; los yog
- Ib qhov kev thov ua ntej tsis tau kev pom zoo.

Qhov kev tawm tsam no tej zaum yuav poob mus rau ib qho fair hearing.

Ib qho fair hearing yog ib lub nrooj sib tham nrog koj, ib tus neeg txiav txim plaub hauv xeev thiab ib tug neeg sawv cev hauv laj fai. Ntawm lub rooj sib tham no, tag nrho cov neeg yuav muab cov ntawm yam muaj tseeb rau rooj plaub no los xyuas nrog tus txiav txim plaub ntug. Koj kom lwm tus los sawv cev koj los tau.

Xeev tus neeg txiav txim plaub ntug yuav sau ib daim ntawm txiav txim raws cov nqe lus yam muaj tseeb ntawm rooj plaub thiab tsoom fwv thiab xeev cov cai thiab tshooj cai. Koj thiab tus sawv cev rau laj fai yuav tau txais ib daim qauv hauv kev xa ntawv.

Ua li Cas thiab Thaum Twg Thiaj Yuav Thov Tau Ib Qho Fair Hearing

Nug koj lub laj fai ze ntawm koj kom pab teev ib daim ntawm rau fair hearing, los sis sau ntawm ncaj qha rau:

Department of Administration
Division of Hearings and Appeals
PO Box 7875
Madison WI 53707-7875

Los yog hu rau 1-608-266-7709

Yog tias koj tim tsum kev pab rau qhov kev ib ce tsis meej xeeb pem los sis kev txhais lus, thov hu 1-608-266-3096 (suab) los sis 1-608-264-9853 (TTY). Cov xov tooj no tsuas yog rau kev mloog plaub ntug xwb.

Yog tias koj muaj kev nkag rau Internet, daim ntawm fair hearing muaj nyob rau ntawm *dha.state.wi.us/*. Nias qhov tias "Yuav Thov Ib Qho Fair Hearing Li Cas" nyob hauv qab ntawm seem Kev Pab Hauj Lwm/Tsev Neeg.

Koj, tus neeg koj xaiv los sawv cev (yog muaj), thiab laj fai yuav tau txais ib daim ntawm txog lub caij teem tseg, hnub thiab qhov chaw sib tham (hearing) yam tsawg kawg li 10 hnub ua ntej qhov fair hearing. Qhov kev sib tham yuav nyob rau hauv lub nroog uas koj nyob.

Kev tawm tsam yuav tsum ua tsis pub dhau 45 hnub tom qab hnub uas tawm tsam.

Kev Npaj rau Fair Hearing

Koj muaj cai coj neeg ua pov thawj, koj tus kws lij choj, los sis lwm tus keeb neeg rau ntawm qhov fair hearing. Laj fai yuav them tsis tau tus kws lij choj los sawv cev koj, tiam sis lawv yuav pab tau koj nrhiav kev pab hais plaub dawb rau cov lus nug txog los sis txog kev sawv cev hauv fair hearing.

Kev pab hais plaub kuj yuav muaj pab los ntawm Wisconsin Judicare, Inc. Yuav tshawb tau lawv lub chaw ua hauj lwm ze ntawm koj, xyuas lawv lub website nyob ntawm www.judicare.org/.

Koj muaj cai, ua ntej thiab tom qab qhov kev hais plaub, kom xyuas txog laj fai cov ntawv sau cia txog rooj plaub, nrog rau koj cov ntaub ntawv, uas lawv muab los ua ib qhov chaw txiav txim.

Koj los sis koj tus neeg sawv cev muaj cai nug tag nrho cov neeg uas sawv cev los txov koj tom qhov fair hearing. Koj muaj cai qhia koj qhov kev tsis txaus siab thiab nqa cov ntaub ntawv sau uas qhia tias vim li cas koj xav tias koj ho yog.

Yog tias qhov kev hais plaub ntawv yog txog qhov seb koj puas yog ua tsis taus los sis ib ce tsis meej xeeb pem tiag, koj muaj cai muab ntaub ntawv kho mob ua ntawv pov thawj, uas yuav yog laj fai yog tus them.

Yog tias koj tsis paub lus As Nkiv los sis tim tsum ib tug neeg piav tes, koj muaj cai thov ib tug neeg txhais lus thaum uas hais rooj plaub ntawv. Seem Hais Txog Kev Mloog Plaub thiab Kev Tawm Tsam tej zaum yuav tso cai them nqi rau kev txhais ntawv los sis txhais lus yog tias koj nug.

Kev Pab Cuam Ntxiv

Yog tias koj thov ib qho fair hearing ua ntej hnub laj fai yuav pib ua qhov txiav txim, koj qhov kev pab Medicaid yuav tsis tso los sis tu kom txog thaum tom qab paub txog qhov txiav txim ntawm qhov fair hearing. Koj yeej yuav tsum qhia cov kev hloov ntawm koj thaum uas koj rooj plaub tseem tos uas tej zaum yuav muaj feem pauv koj qhov kev tsim nyog. Thov ib qhov fair hearing yuav tsis nres cov kev soj ntsuam uas ib txwm muaj.

Cov Kev Yuav Raug Los Ntawm Fair Hearing

Yog tias qhov kev txiav txim siab ntawm qhov fair hearing yog zoo rau koj:

- Laj faiyuav tsis ua dab tsi rau koj.
- Cov kev pab yuav rov qab muaj yog cov kev pab tau muab txiav tu lawm.
- Hnub rov muab yuav muaj nyob hauv daim ntawv txiav txim uas koj tau txais, tim tsum kom laj fai rov muab kev pab cuam rau koj.

Yog tias qhov kev txiav txim siab ntawm qhov fair hearing ntawv tsis yog zoo rau koj:

- Laj fai qhov kev txiav txim yuav nyob thiab koj yuav tau them rov qab cov kev pab uas koj tau txais thaum uas koj tsis tsim nyog tau txais.

Rov Mloog Dua

Tom qab koj tau txais qhov kev txiav txim siab hauv fair hearing, koj muaj cai thov ib qhov kev rov mloog dua yog tias:

- Koj muaj ib qhov pov thawj tseem ceeb uas koj muab tsis tau thaum ntawv, txawm tias koj yuav sim, ua ntej qhov kev mloog uas yuav pauv tau qhov kev txiav txim.
- Koj xav tias muaj kev tsis yog hauv cov lus yam muaj tseeb uas nyob hauv qhov kev txiav txim.
- Koj xav tias muaj kev tsis yog raws cai hauv kev txiav txim.

Kev Mloog Plaub thiab Kev Tawm Tsam yuav tsum tau txais ib daim ntawv thov kom rov mloog dua ua ntej 20 hnub tom qab qhov txiav txim tau sau tseg. Xeev lub chav fai mloog plaub ntug mam li txiav txim li ntawm 30 hnub seb puas tsim nyog rov mloog dua.

Kev Tawm Tsam rau Fair Hearing los sis Kev Txiaiv Txim Rau Qhov Rov Mloog Dua

Yog tias koj tsis pom zoo nrog rau fair hearing los sis kev txiav txim rau qhov rov mloog dua, koj tseem tawm tsam tau rau Circuit Court hauv koj lub nroog. Qhov no yuav tsum ua li ntawm 30 hnub uas koj tau txais daim ntawv txiav txim txog qhov fair hearing los sis li ntawm 30 hnub uas tsis tau qhov kev rov mloog dua. Ib qhov kev tawm tsam rau tim Circuit Court yuav tsum yog teev ib daim ntawv tsis txaus siab nrog rau tus Tuav Ntaub Ntawv hauv Tsev Hais Plaub hauv koj lub nroog. Nws zoo heev uas koj yuav tau muaj kev pab txog cov cai, yog tias koj txiav txim siab tawm tsam txog qhov kev txiav txim siab hauv fair hearing hauv Circuit Court.

Kev Tiv Thaiv Neeg Cov Cai (Civil Rights Protection)

Tag nrho cov neeg thov kev pab rau los sis tau txais kev pab tau kev tiv thaiv txog kev ntxub ntxaug raws pawg neeg, yeeb yuj, haiv, kib xeeb/kib ntxhee, hnub nyooq, kev ib ce tsis meej xeeb pem. Lub xeev thiab tsoom fwv txoj cai tim tsum kom tag nrho cov kev pab kho mob hauv Medicaid muab kev pab cuam yam tsis muaj kev ntxub ntxaug.

Kev Tsis Txaus Siab (Complaints)

Yog tias koj ntseeg tias tau txais kev ntxub ntxaug uas muaj feem rau qhov koj thov kev pab rau Wisconsin Medicaid los sis tau txais kev pab los ntawm Medicaid, thov hu rau:

Affirmative Action/Civil Rights Compliance Officer
Department of Health and Family Services
PO Box 7850
Madison WI 53707-7850
1-608-266-9372 (voice) or 1-888-701-1251 (TTY)

Koj teev tau kev tsis txaus siab rau ntawm tsoom fwv seem nrog rau:

U.S. Department of Health and Human Services
Office of Civil Rights — Region V
Ste 240
233 N Michigan Ave
Chicago IL 60601
1-312-886-2359 (voice)
1-312-353-5693 (TTY)

LWM COV KEV PAB (OTHER PROGRAMS)

Caretaker Supplement

Wisconsin's Caretaker Supplement (CTS) yog ib qhov pab nyiaj ntsuab rau cov niam txiv uas tsim nyog rau nyiaj SSI. Caretaker Supplement tsis yog kev pab los ntawm Medicaid; nws tsuas them nyiaj ntsuab rau cov niam txiv uas tsim nyog xwb. Caretaker Supplement kev pab yog \$250 txhua hli rau thawj tus me nyuam tsim nyog thiab \$150 txhua hli rau ib tug me nyuam twg tom qab ntawv. Xa paub ntxiv txog CTS los sis xav thov kev pab rau CTS, hu rau koj lub nroog nruab ze/chaw pab neeg los sis caj meem fai pab neeg.

FoodShare Wisconsin

FoodShare Wisconsin pab cov neeg uas muaj ib leeg xwb, cov muaj ob leeg thiab tsev neeg uas lawv muaj nyiaj tsawg yuav koom noj kom lawv tsis muaj mob.

Cov kev pab ntawm FoodShare yog muab rau ib daim card, hu ua Wisconsin QUEST, uas nws zoo ib yam li daim card uas luag siv hauv tuam txhab cia nyiaj.

Yog koj tsev neeg muaj nyiaj tsawg los tsis muaj hlo li thiab xav tau kev pab tam sid, cuag tau lub chaw ua hauj lwm ze ntawm koj. Tej zaum koj yuav tau txais FoodShare Wisconsin cov kev pab li xya (7) hnub tom qab lub chaw ua hauj lwm tau txais koj daim ntawv thov.

Yuav paub ntxiv txog FoodShare Wisconsin, cuag tau lub chaw ua hauj lwm pab tsoom neeg county/tribal nyob ze ntawm koj los yog hu rau Recipient Services ntawm 1-800-362-3002.

Women, Infants, and Children Program

Yog tias koj tsim nyog rau Wisconsin Medicaid, tej zaum koj yuav tsim nyog rau supplemental food program for women, infants, and children (WIC). Cov poj niam xeeb tub thiab cov me nyuam me yuav tau koom noj qab rau lub cev thiab kev sib tham txog kev noj qab haus huv hauv qhov kev pab no. Xav paub ntxiv txog WIC los yog lwm yam kev pab uas tej zaum koj yuav tsim nyog tau txais, hu rau 1-800-722-2295.

Access to Eligibility Support Services for Health and Nutrition (ACCESS)

Xav paub seb koj puas tsim nyog tau txais kev pab yuav koom noj, kev pab kom tsev neeg tsis muaj mob, kev pab yuav tshuaj noj thiab lwm yam kev pab, saib tau ntawm xeev Wisconsin qhov website nyob rau <http://access.wisconsin.gov/access/>.

Qhov kev soj ntsuam txog koj tsev neeg no yuav siv sij hawm li 15 fiab. Peb yuav nug kom koj qhia txog cov neeg nyoab hauv koj tsev, cov nyiaj koj tau tom hauj lwm los thiab lwm qhov, koj kev siv nyiaj hauv tsev thiab lwm yam kev siv nyiaj. Txhua yam uas koj qhia yuav tsis pub leej twg paub.

Thaum koj tas lawm, peb yuav hais rau koj paub seb koj puas tsim nyog tau txais cov kev pab xws li, FoodShare Wisconsin, BadgerCare, Medicaid, SeniorCare, thiab lwm yam kev pab cuam.

Tsoom Fwv Tus Ciam Rau Xyoo 2006 Tias Tsev Neeg Tseem Txom Nyem

Group Size	100% Monthly FPL	133% Monthly FPL	150% Monthly FPL	185% Monthly FPL	200% Monthly FPL	250% Monthly FPL
1	\$ 816.67	\$1,086.17	\$1,225.00	\$1,510.83	\$1,633.33	\$2,041.67
2	\$1,100.00	\$1,463.00	\$1,650.00	\$2,035.00	\$2,200.00	\$2,750.00
3	\$1,383.33	\$1,839.83	\$2,075.00	\$2,559.17	\$2,766.67	\$3,458.33
4	\$1,666.67	\$2,216.67	\$2,500.00	\$3,083.33	\$3,333.33	\$4,166.67
5	\$1,950.00	\$2,593.50	\$2,925.00	\$3,607.50	\$3,900.00	\$4,875.00
6	\$2,233.33	\$2,970.33	\$3,350.00	\$4,131.67	\$4,466.67	\$5,583.33
7	\$2,516.67	\$3,347.17	\$3,775.00	\$4,655.83	\$5,033.33	\$6,291.67
8	\$2,800.00	\$3,724.00	\$4,200.00	\$5,180.00	\$5,600.00	\$7,000.00
Txhua Tus Neeg Muab Los Ntxiv	\$283.33	\$376.83	\$425.00	\$524.17	\$566.67	\$708.33

*Ib co laj fai tej zaum yuav kom koj qhia cov kev hloov no rau tom ib qho chaw qhia kev hloov, yog tias lawv muaj ib lub, dua tus neeg khiav ntaub ntawv ua hauj lwm rau koj.



Xeev Wisconsin
Department of Health and Family Services
Division of Health Care Financing

Department of Health and Family Services (DHFS) yog ib qho chaw ua haujlwm thiab pab neeg yam tsis xaiv ntsej xaiv muag. Yog tias koj muaj tej yam tuncua (disability) thiab xav tau cov ntaub ntawv qhia no ua lwm hom ntawv, lossis xav kom muab txhais ua lwm hom lus, thov nug tau hauv 1-608-266-3356 (suab) lossis (888) 701-1251 (TTY). Kev pabcuam txhais ntawv txhais lus tag nrho yog pab dawb dawb xwb.

PHC 10025H (Rev. 02/06)